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*Building the future of work together*

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## Contributions



**The HR Services sector is taking a lead to support businesses post pandemic**  
Denis Pennel



**Ten years of the BES project**  
Andrea Zoppo



## Labour Markets & Reforms

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## Demography & Migratory Fluxes

Technology, labour market institutions, and

## Focus

**Covid-19 – Guidance to ensure health & safety of agency workers**  
WEC



**#SafetyBackToWork Guidance on Covid-19 related occupational health & safety protocols to be applied to agency workers**

March 2021

The private employment services industry plays a key role in mitigating the effects of the COVID-19 crisis throughout the world. In many countries, workers assigned by agency work companies have been and still are at the forefront, providing essential work, for example, in the health care sector, in food retail and in logistics.

The safety and wellbeing of agency workers is of the utmost importance to World Employment Confederation (WEC) Members. In order to highlight the importance of health and safety measures and share best practices, WEC members launched the #SafetyBackToWork Alliance in April 2020. The initiative currently operates in 25 countries around the world. In conjunction with the initiative, WEC Members continue to follow the respective Government recommendations in all the countries they operate in.

Private employment services companies are, as employees of the agency workers, upholding the highest standards of occupational health and safety, ensuring that the agency workers can provide their services under the safest possible working conditions at the clients' / user companies' premises. The care extends both to the physical as well as the psychological condition: agency workers should encounter, recognizing that wellbeing supports a key pillar in the fight against the effects of the Pandemic.

By principle, WEC Members expect that the same equal standards and practices apply to agency work personnel as to the clients' / user companies' personnel.

And by principle, WEC Members fully respect patient confidentiality and the privacy of staff and agency workers with regard to their personal health choices.

As the Pandemic evolves and the learning on the effects of the crisis unfold, the World Employment Confederation sets out the following Guidance and calls for all client companies, governments and public authorities to align with its elements.

1. On basic protective measures / public health interventions  
Across the world, the use and application of basic protective measures such as social distancing, mask wearing, hand washing, the use of disinfectants and constant ventilation of the work premises remain an absolute must to ensure the protection of agency workers. Agency workers must be provided the same level of care and safety that the employees of client / agency work user companies receive.

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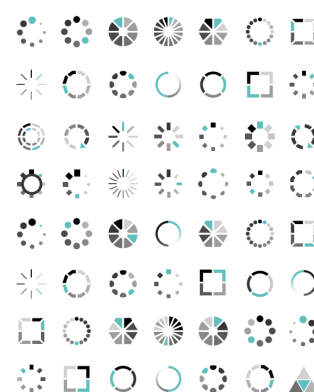
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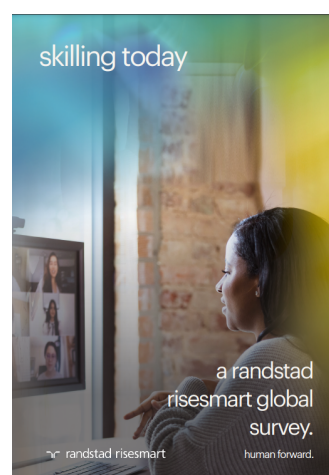
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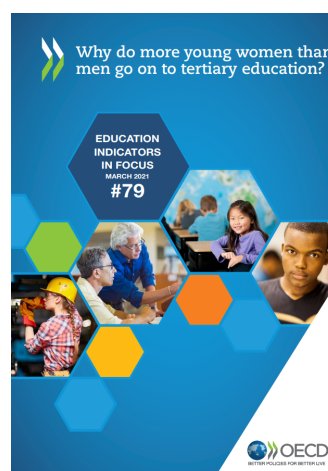
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### Involvement of social partners in policymaking during the Covid-19 outbreak

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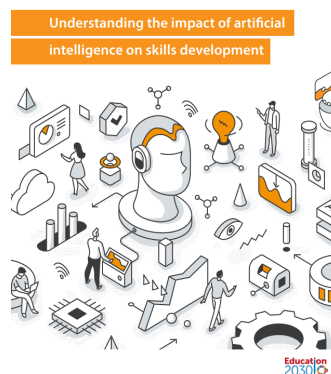
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